

# Emergency Response Times - Hazard Class 3



Reporting period: 01 April to 30 June 2018

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	206	40	40	100%	06:47	40	100%	06:47
02	Castlemaine	28	14	10	71%	11:28	9	64%	13:34
02	Kyneton	27	11	10	91%	09:07	10	91%	09:07
04	Portland	24	10	10	100%	07:00	10	100%	07:00
05	Hamilton	33	10	10	100%	09:12	10	100%	09:12
06	Colac	45	12	10	83%	11:33	10	83%	11:33
07	Corio	187	12	12	100%	06:25	11	92%	06:25
07	Lara	54	17	16	94%	09:35	16	94%	09:35
07	Leopold	23	11	8	73%	10:37	8	73%	10:03
08	Berwick	114	41	39	95%	08:33	39	95%	08:34
08	Dandenong	344	11	10	91%	09:01	10	91%	08:56
08	Dromana	48	13	10	77%	12:03	8	62%	12:00
08	Frankston	332	34	33	97%	08:19	33	97%	08:19
08	Hastings	39	22	21	96%	08:51	21	96%	08:51
08	Mt Martha	29	18	15	83%	10:48	11	61%	13:40
08	Narre Warren North	35	14	14	100%	07:59	12	86%	09:48
08	Officer	29	15	13	87%	10:05	7	47%	15:06
08	Pakenham	113	13	13	100%	09:01	12	92%	09:19
08	Rosebud	95	14	13	93%	07:46	13	93%	07:46
08	Rye	41	19	13	68%	11:10	13	68%	11:10
09	Drouin	34	16	14	88%	10:04	14	88%	10:04
09	Warragul	36	13	12	92%	09:58	11	85%	10:01
12	Wallan	43	16	7	44%	13:23	7	44%	13:23
13	Emerald	29	18	13	72%	12:55	12	67%	11:48
13	Warburton	22	14	8	57%	13:12	8	57%	13:12
14	Caroline Springs	150	11	10	91%	09:27	10	91%	09:54
14	Craigieburn	159	14	14	100%	05:53	14	100%	08:28
14	Doreen	24	10	9	90%	09:32	9	90%	09:32
14	Hoppers Crossing	139	10	10	100%	05:00	10	100%	05:00
14	Mernda	38	12	9	75%	10:34	5	42%	13:12
14	Point Cook	83	10	10	100%	07:32	10	100%	07:32
14	Truganina	70	34	33	97%	09:31	19	56%	12:14
14	Werribee	96	26	26	100%	09:05	22	85%	09:05
14	Whittlesea	35	11	11	100%	09:14	11	100%	09:14

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14	Wyndham Vale	52	15	15	100%	09:19	14	93%	09:19
15	Bacchus Marsh	51	22	21	96%	09:42	20	91%	09:56
15	Ballarat	87	11	10	91%	09:35	6	55%	14:41
15	Buninyong-Mt Helen	18	11	11	100%	08:49	11	100%	08:49
18	Red Cliffs	18	10	9	90%	09:33	9	90%	09:33
18	Swan Hill	39	13	11	85%	10:01	11	85%	10:01
22	Mooroopna	43	14	13	93%	09:33	12	86%	10:14
22	Shepparton	170	18	17	94%	09:19	17	94%	09:19
23	Wangaratta	86	22	22	100%	09:00	22	100%	09:00
24	Wodonga	92	11	10	91%	10:00	10	91%	08:34

## Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

## Disclaimer:

This table is provided for information purposes only. The data is accurate as at 14 Aug 2018 and may be subject to change.